eFAACT

To access Right Networks from an Apple Macintosh computer, if you have a newer (Intel-based) Mac, download the Remote Desktop for Intel-based Macs and connect to **asp.rightnetworks.com**; If you are unfamiliar with downloading and installing programs on a Mac, please see the detailed instructions below.

1. Download and install the correct Remote Desktop for Macs: newer (Intel-based).
2. Once installed, go to your **Applications** folder and find **Remote Desktop Connection**. It may be located at the end of the applications since this was the last item downloaded. Double-click the **Remote Desktop Connection** icon; the icon looks like a computer monitor with a satellite behind it.
3. On The Remote Desktop Connection window, type **asp.rightnetworks.com** in the **Computer:** field.
4. Click on RDC in the top left-hand corner of your computer screen and choose **Preferences** from the drop-down menu.
5. The first screen is the Login page. You can leave the **User name:** and **Password:** fields empty. In the **Domain:** field, type RightNetworks.
6. Click the **Display** icon and choose **Full Screen**
7. Click the **Drives** icon, click on the arrow, and choose **All Disk Drives**
8. Click the **Printers** icon, click on the box to check **Print to a printer connected to the Mac**, click on the arrow and choose **All Printers**
9. Click on **File** at the top left-hand corner of your computer screen and choose **Save-As** from the drop-down menu, type Right Networks in the **Save As:** field, click on the arrow in the **Where:** field and change the location to Desktop, and click **Save**

   You should now see an icon on your Mac desktop named Right Networks.rdp and it looks like a computer monitor with a satellite behind it. Double-click the icon, click Connect and enter your Right Networks' Username and Password

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How do I print when using the system from a Macintosh computer?

To print from a Mac, download and install the universal printer for Mac from here. Then select the printer named "UniPrint" when printing within Right Networks.